

HEALTH INSURANCE ENROLLMENT KIT SUMMARY
November 1, 2019 - October 31, 2020

1.) Medical/Prescription Insurance: Cigna

- To find a participating provider, review account etc. please visit: www.Cigna.com (as guest), www.myCigna.com (once registered), or download the Cigna mobile app
 1. Click on “Find a Doctor or Facility” on the home page
 2. When searching for participating providers enter the following information:
 - i. Click on Plans through your employer (if logging in as guest)
 - ii. Enter a location for your search
 - iii. Click the plan name: Open Access Plus under OAP (1st option)
 - iv. Enter type of provider/facility in the search bar
- Or, call customer service at 866-494-2111

2.) Health Reimbursement Arrangement (HRA): Gente Solutions

- To review your account please visit: www.gente.solutions or call 866-693-7254, or download the Gente Solutions mobile app
- To file a claim please email to: claims@gente.solutions or fax 973-694-2913, or submit online: www.gente.solutions

Within your packet, you will find detailed summaries outlining the above Plans.

Benefit information, website links, and related forms are available on the LHK Partners Employee Benefits Website:

www.bbofpa.com/interviewer

Password: **Interview#**

*Do you want someone to “walk” you through the packet regarding this offer of benefits? If you do, please log on to this website and click on **11/1/19 through 10/31/20 Enrollment Kit Presentation Recording!***

Immediately submit all completed forms to LHK Human Resources

Paperwork may be returned by any of the following methods:

- Fax directly to LHK HR at 610-848-6369
- Email in PDF format directly to LHK HR at hr@partnersinc.com

Should you have questions about your benefits after enrollment, please contact Lynn Steerman at Brown & Brown # (800) 724-6369 x 108; lsteerman@bbofpa.com.

Thank you!